Endorsements of the Nonviolent Communication process

from Businesses and Organizational Consultants

"Nonviolent Communication is a simple yet powerful methodology for communicating in a way that meets both parties" needs. This is one of the most useful books you will ever read."

- William Ury, co-author, Getting to Yes: Negotiating Agreement Without Giving In

"The *Nonviolent Communication* process is truly an effective tool in solving problems and differences among individuals. I hold great hope for the tools NVC offers as a means of being a successful organization from top to bottom."

- Scott Beethe, practice administrator

"Nonviolent Communication consulting has helped the members of our organization to connect and communicate effectively."

- Nate Stewart, MD, orthopedic surgeon

"As a family physician, I have used *Nonviolent Communication* in my daily work with patients for almost 10 years. We have much more of a cooperative relationship than before, and NVC has helped me and my patients save time and unnecessary investigations and visits. As a leader of a health care center for about 18 years, NVC has helped me create a climate of trust, understanding and joy for my staff."

- Ola Schenstrom, MD, chief physician and family physician; Lulea, Sweden

"I'm now finding myself communicating my needs and my business needs more clearly, with better results, and I'm spending less energy and time achieving it."

- Keith Cooper, owner, Alphagraphics Palo Verde; Tucson, Arizona

"We've developed new habits of thinking that help us resolve conflict peacefully, communicate more effectively as a team, and to increase morale, profits and productivity."

- Valerie Becker, director, human resources; Horizon Moving Systems (part of the United Van Lines network)

"Nonviolent Communication is a simple process that eliminates the competitive, adversarial, and violence provocative style of communication that has infected most of our lives."

- Chuck McDougal, book reviewer

"I had come to realize that my old communication style was very judgmental and full of faultfinding. Both my work associates and I were unhappy. My life is significantly changed due to practicing the *Nonviolent Communication* process. I am more settled and relaxed even when I am busy. I no longer feel the need to discover fault or place blame. Everyone is happy to be working with me for the first time in my 33 years of owning and operating my own business."

- A businessman in California